Intelligent Triage
by Qapter®

Providing expert's eyes right from First Notification of Loss

An AI-powered API solution helping shops route total losses faster for salvage and save floor space for repairable vehicles

Qapter Intelligent Triage leverages Solera's Visual Intelligence and machine learning to accurately predict total loss cases. Using photos and vehicle data to provide a quick decision as to whether the vehicle is repairable, a probable total loss and if it's fit to drive.

For bodyshops
Redirect probable total loss vehicles before they arrive at the shop, freeing up storage and time for genuine repairs. Empower your staff to triage vehicles without waiting for a skilled appraiser. Identify vehicles that are potentially unsafe to drive and dispatch towing services.

For consumers
Start a total loss settlement earlier with a simpler, digital FNOL process. Help policyholders get back on the road with fast and accurate total loss identification. Keep drivers safe by towing vehicles that are not safe to drive.

High precision in total loss detection using photos

Triage decision in under 10 seconds

Reduce expenses handling total loss vehicles

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Here's how it works

1 **Image capture**
Drivers are invited to submit photos following FNOL.

2 **Visual Intelligence**
Machine learning algorithms process photos and provides results in under 10 seconds.

3 **Triage recommendations**
Total loss decision is displayed alongside damaged parts. Towing truck recommendations and fraud checks are provided.

Shorter key-to-key times
Save time in vehicle routing and waiting for a damage appraiser.

Superior customer service
Contribute to driver's safety and convenience with towing services recommendation.

Improved resource efficiency
Ensure shop floor, logistics, courtesy cars, estimating and repair capacity are invested in repairable vehicles only.

Intelligent
- Trusted results: A total loss predictor trained with real claims data that is constantly learning
- Checks for safety-critical parts to determine whether a vehicle is safe to drive

Instant
- Enabled by Solera's sub-second image processing technology
- Lists damaged body parts providing an indicative view of damage level and severity

Easy
- API powered for seamless and flexible integration with existing workflows
- Fast set up time and easy deployment

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